

SOLUTIONS PREPARATION SUCCESS STORY

MEDIA AND BUFFER PREPARATION SERVICES ACCELERATE SCIENTIFIC RESEARCH

Problem

During a Lean Six Sigma business process assessment at one of the world's largest pharmaceutical companies, **VWRCATALYST** found that scientists were spending substantial time making media and buffer solutions for their experiments. The company, wanting to accelerate the progress of drug discovery, was determined to rededicate their scientists' time to core research and development responsibilities.

At three East Coast R&D sites, a **VWRCATALYST** Business Process Consultant (BPC) collected and analysed the time and procedures involved in media and buffer preparation. Using Lean Six Sigma methodology, the BPC determined that 191 scientists at the three sites spent an average of 217 hours per month preparing media and buffer solutions needed for experiments. The volume of the average solution was 30 litres and required over two hours to prepare.

Furthermore, the assessment concluded that:

- Annually, 2604 scientific hours were spent making media and buffer solutions
- Although media and buffer preparation is recipe-driven, the make-up of prepared solutions varied
- Rework was common due to endotoxins and other errors
- Experiment results were, at times, inconsistent
- Media and buffer solutions were created in reaction to need, instead of proactively

Solution

To maximise the time dedicated to accelerating scientific discovery, the BPC recommended outsourcing the preparation of media and buffer solutions. The goal was to return value added time to the scientists, increase solution quality and consistency, plus increase the number of successful experiments. The recommendation made one employee responsible for coordinating all solutions preparation tasks and allowed the company to simplify plus standardise all processes to reduce waste, cut costs and recapture time for scientists to focus on research. The solution also included a metrics package to help managers drive inventory reduction.

Problem

Scientists were wasting hundreds of hours preparing media and buffer solutions. Inconsistent quality affected their experiments.

Solution

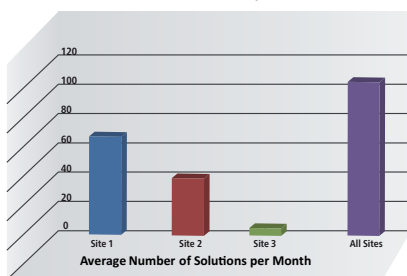
VWRCATALYST recommended outsourcing media and buffer solutions preparation to increase scientific productivity and support consistent experimental results.

Result

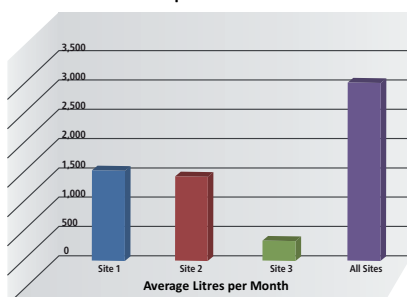
Our team recovered **2604 hours per year** for scientific productivity and improved the quality of solutions.



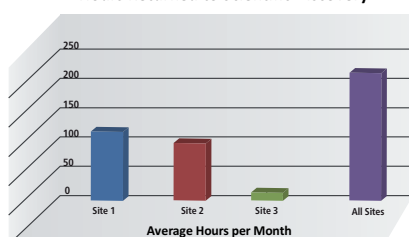
Number of Solutions Prepared for Scientists



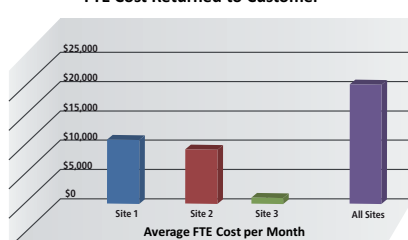
Volume (Litres) of Solutions Prepared for Scientists



Hours Returned to Scientific Discovery



FTE Cost Returned to Customer



Result

The company outsourced the preparation of media and buffer solutions to the **VWRCATALYST** Site Services team.

VWRCATALYST used trained associates to follow all required Standard Operating Procedures (SOP) and assist the scientists with their daily media and buffer needs. A simple detail-driven process was created to request media and buffer solutions. Using this process and **VWRCATALYST** metrics, our Site Services team was able to forecast needed solutions, prepare larger lots and increase solution quality. The service returned an average of 217 hours per month to the company's scientific discovery operations at the three assessed sites. The scientists saw less inconsistency in their experimental results, and the experiments required less rework.

Given the success of the **VWRCATALYST** Media and Buffer Preparation Service, the company expanded the service to additional research and discovery sites and is currently collecting assessment data for the service in Quality Assurance laboratories.

Are your scientific resources being wasted on non research activities? **VWRCATALYST** has the skills, knowledge and experience to support research productivity improvement at your organisation. Visit VWR.COM/VWRCATALYST or email VWRCATALYST@vwr.com for more information.

We Enable Science Through Services

From research to production, **VWRCATALYST** can help you re-focus scientific time on initiatives that directly support the strategic mission of your company.

We Enable Science by:

- Powering productivity
- Improving quality, safety, and regulatory compliance
- Reducing total operating costs

Our services include:

- Procurement and Supply Management
- Laboratory and Production Support
- Scientific Support
- Equipment and Instrument Services
- Lean Six Sigma Process Consulting